



Erie Co. Service Coordination

One family One plan One focus

WHAT is Wraparound?

Wraparound is a process which develops and carries out plans for children, individuals and their families who have very complex needs. Families who have used traditional services may find Wraparound helpful in meeting the family's identified needs.

The Wraparound process is implemented with the involvement of those people important to the family.

Wraparound improves the lives of families by building on their strengths. It encourages them to make helpful, caring connections in the community. The Wraparound process ensures that services are focused on the needs of the individual and his or her family.

Key Elements of Wraparound

- Based on strengths of the individual and the family.
- Unconditional support.
- Community based.
- Community owned
- Community supports working together.
- Family voice encouraged.
- Access to flexible funding
- Outcomes measured and evaluated

WHAT can I expect?

A Team facilitator works with the family to identify four to ten people who know the family best. People involved can be family members, a minister, a close friend, a coach, or others that are natural supports to the family, along with agency personnel. These people form a family team. The team works together to achieve the goals chosen by the family.

The individual family has:

- A choice about the services they receive
- A voice in the manner in which they receive services
- Ownership of decisions that affect their lives

The facilitator, trained in the Wraparound process, is responsible for keeping the team focused on the family's goals. The family works with the facilitator to ensure the plan is right for them.

HOW is this different?

- The family directs the plan
- The plans developed are flexible and unique to each family
- Plans that do not meet the needs of the family are changed

The Family & Children First Council guides the Service Coordination/Wraparound process in our community. This Council includes parents, service providers, business leaders, and community representatives. The Family & Children First Council is committed to developing a strong working partnership with the local community and its members.